

## **Installing HiJaak Graphics Suite**

HiJaak Graphics Suite gives you various options for install. The options and required disk space vary depending on whether you are installing from floppy disks or CD-ROM.

### **Floppy Disk Install**

From floppy disks, you can install all or part of HiJaak Graphics Suite. Installing all files requires a hard disk with at least 25 megabytes of free disk space. If you do not have enough free disk space, you can use **Custom Install** to install selected portions of the Suite. For more information on Custom Install click on the following:

**[Installation Options](#)**

### **CD-ROM Install**

From CD-ROM, you can install all HiJaak Graphics Suite files, run all files from CD-ROM, or install some files and run others from CD-ROM. Installing all files requires a hard disk with at least 40 megabytes of free space; which includes 18 megabytes for the clip art Index.

To learn more about installing HiJaak Graphics Suite, click on one of the following:

**[How to Install on a Stand Alone Station](#)**

**[How to Install on a Network Server](#)**

**[How to Install on a Workstation](#)**

For information on problems you may encounter running the install program, click on the following:

**[Troubleshooting Install](#)**

## Procedures

For more information on how to perform a specific task, click on one of the following topics:

[How to Install on a Stand Alone Station](#)

[How to Install on a Network Server](#)

[How to Set Up a Workstation](#)

[How to Configure HiJaak Graphics Suite](#)

[How to Remove HiJaak Graphics Suite from a Stand Alone Station or Workstation](#)

[How to Remove HiJaak Graphics Suite from a Network Server](#)

[Troubleshooting Install](#)

## How to Install on a Stand Alone Station

The following procedure describes how to install HiJaak Graphics Suite from floppy disks or CD-ROM onto a stand alone station. Files will be copied to an INSET directory and to your WINDOWS\SYSTEM directory.

**IMPORTANT:** If you installed an earlier version of HiJaak Graphics Suite or are reinstalling this version, you should back up all HiJaak Browser Index files, or they will be overwritten. For more information on backing up Index files, click on the following:

[Backing Up Browser Index Files](#)

1. Run Windows as you normally would.
  2. From the Windows Program Manager, pull down the **File** menu and click on **Run** (Alt+f, r). You will see the **Run** dialog box.
  3. If you are installing from floppy disks, put the disk labeled Disk 1 into the A: drive or the B: drive. If you are installing from CD-ROM, put the CD-ROM into your CD-ROM drive.
  4. Type the letter of the drive in which you put the disk or CD-ROM followed by **INSTALL**. For example, if you put the disk in the A: drive, type **A:\INSTALL**. If you put the disk in the B: drive, type **B:\INSTALL**. If you put the CD-ROM in the CD-ROM drive, type **D:\INSTALL**, where D is replaced by the letter assigned to your CD-ROM drive. Click on **OK**.
  5. You will see a screen informing you that HiJaak Graphics Suite is loading the install program, then you will see the **Serial Number** dialog box. Click in the **Name** area and type your name (Alt+n). Click in the **Company Name** area and type your company name (Alt+c).
  6. Click in the **Serial Number** area and type the serial number. The serial number appears on a sticker in the inside cover of the *Getting Started with HiJaak Graphics Suite* manual (Alt+s).
  7. Click on **OK**. You will see the **HiJaak Graphics Suite Setup Options** dialog box.
  8. The **Install Options** area allows you to select how to install HiJaak Graphics Suite. You have the choice of **Full Install**, **Run from CD-ROM** or **Custom**.
    - Select **Full Install** to install all HiJaak Graphics Suite files onto your hard drive. If you are installing from CD-ROM, **Full Install** installs a Browser Index referencing the clip art, but not the clip art files. You can use the Index to access the clip art any time the CD-ROM is in the drive. If you want to copy the clip art to your hard drive, select **Custom Install** and then select the **Copy to INSET Directory** check box for **Clip Art**. You will need at least 26 mb of free disk space to install all clip art files.
    - Select **Run from CD-ROM** to run HiJaak Graphics Suite from CD-ROM.
    - Select **Custom** to install selected portions of HiJaak Graphics Suite. If you are installing from CD-ROM, this option also allows you to install some components to your hard drive and run others from CD-ROM.
- IMPORTANT:** If you run any portion of HiJaak Graphics Suite from CD-ROM, the program files are accessed directly from the CD-ROM; they are not copied to the hard drive. If you remove the CD-ROM from your local drive, those portions will not be available.
- Click on either the **Full Install** (f), **Run from CD-ROM** (r) or **Custom** (c) radio button.
9. The **Directory Options** area allows you to specify where you want to install HiJaak Graphics Suite. Click in the **HiJaak Graphics Suite Directory** field and type the path to where you want to install HiJaak Graphics Suite. The default is C:\INSET. If you selected **Run from CD-ROM** in step 8, the HiJaak Graphics Suite directory is the same as your CD-ROM directory. Click in the **Browser Index Directory** field and type the path to where you want to install the Browser Index. The Browser Index is a group of files that contain all of the information about files organized with HiJaak Browser. The default directory is C:\INSET.
  10. Click on **OK**. What happens next depends upon the install option you selected in step 8.

**FULL INSTALL:** If you selected **Full Install**, you will see the **DOS Screen Capture Fonts** dialog box

which allows you to select the font set HiJaak PRO uses when capturing DOS screens. You have the choice of **Code Page 850 (European)** and **U.S.** If you plan to capture screens with text in European languages, select **Code Page 850 (European)** (Alt+e). Otherwise, select **U.S. Fonts** (Alt+u). Click on **OK**. The installation of files begins. Follow the instructions on your screen.

**RUN FROM CD-ROM:** If you selected **Run from CD-ROM**, the installation of any necessary files begins.

**CUSTOM INSTALL:** If you selected **Custom**, you will see the **Custom Install Options** dialog box. Select Custom Install options and click on **OK**. For more information on how to use this dialog box, click on the following:

[Custom Install Options](#)

11. After most of the files are installed, the HiJaak Graphics Suite program group is added. Then you will see the **Configuration Options** dialog box. This dialog box allows you to configure HiJaak Graphics Suite. Select **Configuration Options** and click on **OK**. For more information on using this dialog box, click on the following:  
[Configuration Options](#)
12. If you selected **Select Display Type** in the **Configuration Options** dialog box, you will see the **Display Type** dialog box. Select the correct **Display Type** and click on **OK**. For more information on using this dialog box, click on the following:  
[Display Type](#)
13. If you selected **Calibrate Monitor Colors** in the **Configuration Options** dialog box, you will see the **Color Calibration** dialog box. Calibrate monitor colors and click on **OK**. For more information on using this dialog box, click on the following:  
[Color Calibration](#)
14. Installation is complete. If you have not been pre-registered, you will see a **Registration** screen that allows you to register by modem. If you do not have a modem, you can print the form for faxing or mailing. To use this method to register, follow the instructions on your screen.

## How to Install on a Network Server

The following procedure describes how to install HiJaak Graphics Suite from floppy disks or CD-ROM onto a network server. Files will be copied to an INSET directory and to the WINDOWS\SYSTEM directory of the workstation where you are running the install program.

**IMPORTANT:** When setting up HiJaak Graphics Suite on a workstation, the drive mapping to HiJaak Graphics Suite cannot be map rooted to the INSET directory because the setup program will fail. For example, if HiJaak Graphics Suite is installed to VOL1:\APPS\INSET on the server, do not map root N:\=VOL1\APPS\INSET on the workstation. Instead, either map root N:\=VOL1\APPS or map N:\=VOL1 on the workstation.

**NOTE:** If you installed an earlier version of HiJaak Graphics Suite or are reinstalling this version, you should back up all HiJaak Browser Index files, or they will be overwritten. For more information on backing up Index files, click on the following:

[Backing Up Browser Index Files](#)

1. Run Windows as you normally would.
2. From the Windows Program Manager, pull down the **File** menu and click on **Run** (Alt+f, r). You will see the **Run** dialog box.
3. If you are installing from floppy disks, put the disk labeled Disk 1 into the A: drive or the B: drive. If you are installing from CD-ROM, put the CD-ROM into your CD-ROM drive.
4. Type the letter of the drive into which you put the disk or CD-ROM followed by **INSTALL /N**. If you put the disk in the A: drive, type **A:\INSTALL /N**. If you put the disk in the B: drive, type **B:\INSTALL /N**.  
If you put the CD-ROM in the CD-ROM drive, **D:\INSTALL /N**, where D is replaced by the letter assigned to the CD-ROM drive.  
Click on **OK**.
5. You will see a screen informing you that HiJaak Graphics Suite is loading the install program, then you will see the **Serial Number** dialog box. Click in the **Name** area and type your name (Alt+n). Click in the **Company Name** area and type your company name (Alt+c).
6. Click in the **Serial Number** area and type the serial number. The serial number appears on a sticker in the inside cover of the *Getting Started with HiJaak Graphics Suite* manual (Alt+s).
7. Click on **OK**. You will see the **HiJaak Graphics Suite Setup Options** dialog box.
8. The **Install Options** area allows you to select how you want to install HiJaak Graphics Suite. You have the choice of **Full Install** or **Custom**. Select **Full Install** to install all HiJaak Graphics Suite files. Select **Custom** to install selected portions of HiJaak Graphics Suite.  
Click on either the **Full Install** (f) or **Custom** (c) radio button.
9. The **Directory Options** area allows you to specify where you want to install HiJaak Graphics Suite. Click in the **HiJaak Graphics Suite Directory** field and type the path where you want to install HiJaak Graphics Suite. The default is C:\INSET.  
Click in the **Browser Index Directory** field and type the path where you want to install the Browser Index. The Browser Index is a group of files that contain all of the information about files organized with HiJaak Browser. The Browser Index should be in a private directory. The default is C:\INSET.
10. Click on **OK**. What happens next depends upon the install option you selected in step 8.  
**FULL INSTALL:** If you selected **Full Install**, you will see the **DOS Screen Capture Fonts** dialog box which allows you to select the font set HiJaak PRO uses when capturing DOS screens. You have the choice of **Code Page 850 (European)** and **U.S.** If you plan to capture screens with text in European languages, select **Code Page 850 (European)** (Alt+e). Otherwise, select **U.S. Fonts** (Alt+u). Click on **OK**. The installation of files begins. Follow the instructions on your screen.

**CUSTOM INSTALL:** If you selected **Custom**, you will see the **Custom Install Options** dialog box. For more information on Custom install options, click on the following:

[Custom Install Options](#)

11. After most of the files are installed, the HiJaak Graphics Suite program group is added. Then you will see the **Configuration Options** dialog box. This dialog box allows you to configure HiJaak Graphics Suite. Select **Configuration Options** and click on **OK**. For more information on using this dialog box, click on the following:  
[Configuration Options](#)
12. If you selected **Select Display Type** in the **Configuration Options** dialog box, you will see the **Display Type** dialog box. Select the correct **Display Type** and click on **OK**. For more information on using this dialog box, click on the following:  
[Display Type](#)
13. If you selected **Calibrate Monitor Colors** in the **Configuration Options** dialog box, you will see the **Color Calibration** dialog box. Calibrate monitor colors and click on **OK**. For more information on using this dialog box, click on the following:  
[Color Calibration](#)
14. Installation is complete. If you have not been pre-registered, you will see a **Registration** screen that allows you to register by modem. If you do not have a modem, you can print the form for faxing or mailing. To use this method to register, follow the instructions on your screen.

For information on setting up a workstation, click on the following:

[\*\*How to Install on a Workstation\*\*](#)

## How to Set Up a Workstation

The following procedure describes how to set up HiJaak Graphics Suite to a network workstation. Files will be copied to an INSET directory and to your WINDOWS\SYSTEM directory. Before you can set up HiJaak Graphics Suite on a workstation, it must be installed on the network server. For more information on installing on a network server, click on the following:

[How to Install on a Network Server](#)

**IMPORTANT:** When setting up HiJaak Graphics Suite on a workstation, the drive mapping to HiJaak Graphics Suite cannot be map rooted to the INSET directory because the setup program will fail. For example, if HiJaak Graphics Suite is installed to VOL1:\APPS\INSET on the server, do not map root N:\=VOL1\APPS\INSET on the workstation. Instead, either map root N:\=VOL1\APPS or map N:\=VOL1 on the workstation.

**NOTE:** If you installed an earlier version of HiJaak Graphics Suite or are reinstalling this version, you should back up all HiJaak Browser Index files, or they will be overwritten. For more information on backing up Index files, click on the following:

[Backing Up Browser Index Files](#)

1. From the workstation on which you want to install HiJaak Graphics Suite, log on to the network and run Windows.
2. From the Windows Program Manager, pull down the **File** menu and click on **Run** (Alt+f, r). You will see the **Run** dialog box.
3. Type the path to the network version of HiJaak Graphics Suite followed by **HJSETUP**. For example, if the network version is on the N: drive, type  
**N:\INSET\HJSETUP**  
Click on **OK**.
4. You will see the **Path** dialog box.  
Click in the **HiJaak Graphics Suite Directory** field and type the path where you want HiJaak Graphics Suite set up to be run from. The default is C:\INSET.  
Click in the **Browser Index Directory** field and type the path where you want the Browser Index directory to be located (Alt+b). The Browser Index is a file that contains all of the information about files organized with HiJaak Browser. The Index should be in a private directory. The default is C:\INSET.  
Click on **OK**.
5. You will see the **HiJaak Graphics Suite Setup** dialog box. This dialog box contains options for configuring HiJaak Graphics Suite. For more information on these options, click on the following:  
[Custom Install Options](#)
6. If you want to install a portion of HiJaak Graphics Suite to your hard drive, select the **Copy to INSET Directory** check box beside that option. Note that you may be prompted to insert the CD-ROM or installation disks if you select this option.  
If you want to run an option from the network, select the **Run from Network** check box for that option. This check box will be grayed out for options that were not installed to the server.  
If you deselect both check boxes for an option, that option will not be set up on your workstation, and you will not be able to use that option.  
Click on **OK**. The installation of files begins. Follow any instructions on your screen.
7. After most of the files are installed, the HiJaak Graphics Suite program group is added. Then you will see the **Configuration Options** dialog box. This dialog box allows you to configure HiJaak Graphics Suite. Select **Configuration Options** and click on **OK**. For more information on using this dialog box, click on the following:  
[Configuration Options](#)
8. If you selected **Select Display Type** in the **Configuration Options** dialog box, you will see the **Display Type** dialog box. Select the correct **Display Type** and click on **OK**. For more information on using this dialog box, click on the following:

Display Type

9. If you selected **Calibrate Monitor Colors** in the **Configuration Options** dialog box, you will see the **Color Calibration** dialog box. Calibrate monitor colors and click on **OK**. For more information on using this dialog box, click on the following:  
Color Calibration
10. Installation is complete.



## How to Configure HiJaak Graphics Suite

### Description and Use of This Procedure:

The following procedure describes how to change the configuration of HiJaak Graphics Suite. For example, suppose that when you installed HiJaak Graphics Suite, you decided to save disk space on your hard drive by running HiJaak Paint from the CD-ROM. After using the product, you decide to copy HiJaak Paint to your hard drive so that it will run faster. You can do this by running the HJSETUP program and changing the configuration; you do not have to copy or delete any files manually.

### Configure HiJaak Graphics Suite as Follow:

1. Run Windows as you normally would.
2. Double-click on the **HJSetup icon** located in the HiJaak Graphics Suite program group. Note that if you installed from CD-ROM, the CD-ROM must be in the drive. You will see the **Setup Options** dialog box. Select one of the following setup options and click on **OK**.

**Change Custom Install Options:** Select this option if you want to change the options that you have installed (Alt+c) and click on **OK**. You will see the **Custom Install Options** dialog box. For more information on Custom Install options, click on the following:

#### Custom Install Options

Note that the current configuration is indicated by the check boxes for each option. If an option has been installed to the INSET directory, the **Copy to INSET Directory** check box is selected. If the option is being run from the CD-ROM or Network, the **Run from CD-ROM** or **Run from Network** check box is selected. If the option is not being used, both check boxes are deselected.

To install a component of HiJaak Graphics Suite onto your hard drive or the network server, select the **Copy to INSET Directory** check box for that option. Note that you may be prompted to insert the CD-ROM or installation disks if you select this option.

If you installed HiJaak Graphics Suite from the network, you will see a column labeled **Run from Network**. To run an option from the network, select the **Run from Network** check box for that option. If an option was not installed to the server, this check box will be disabled.

If you installed HiJaak Graphics Suite from the CD-ROM to a stand alone station, you will see a column labeled **Run from CD-ROM**. To run an option from the CD-ROM, select the **Run from CD-ROM** check box.

**IMPORTANT:** If you run any portion of HiJaak Graphics Suite from CD-ROM, the program files are accessed directly from the CD-ROM, rather than copied to the hard drive or network. If you remove the CD-ROM from your local drive, the files will not be available. If you are changing the configuration on the network server, any portion of the suite that you run from CD-ROM will not be available to network users and will only be available to you when the CD-ROM is in the drive.

If you do not want to use a particular option or want to uninstall a previously installed option, deselect both check boxes beside that option.

Click on **OK**. Follow any instructions on your screen.

**Reset Defaults for Installed Options:** Select this option if you are receiving unpredictable results running HiJaak Graphics Suite. This will reinstall the default settings for the programs you have installed and recreate the HiJaak Graphics Suite program group. To reset the defaults, select the **Reset Program Defaults** radio button and click on **OK** (Alt+r).

**Reinstall All Files for Installed Options:** Select this option if you have already reset the defaults and are still having problems. Reinstalling the original files might fix the problem. To reinstall the original files for all options that you are running, select the **Reinstall All Files for Installed Options** radio button and click on **OK** (Alt+i). The original files will be reinstalled.

3. After most of the files are installed, the HiJaak Graphics Suite program group is added. Then you will see the **Configuration Options** dialog box. This dialog box allows you to configure HiJaak Graphics Suite. Select **Configuration Options** and click on **OK**. For more information on using this dialog box, click on the following:

#### Configuration Options

4. If you selected **Select Display Type** in the **Configuration Options** dialog box, you will see the

**Display Type** dialog box. Select the correct Display Type and click on **OK**. For more information on using this dialog box, click on the following:

[Display Type](#)

5. If you selected **Calibrate Monitor Colors** in the **Configuration Options** dialog box, you will see the **Color Calibration** dialog box. Calibrate monitor colors and click on **OK**. For more information on using this dialog box, click on the following:

[Color Calibration](#)

6. Setup is complete.

## Setup Options

### How to Find This Dialog Box

When you run the HiJaak Graphics Suite setup program, you will see this dialog box.

### Description and Use of This Dialog Box

This dialog box allows you to select whether you want to change the options that you previously installed, reset the defaults for the installed programs, or reinstall the programs that are running on your system. If you do not want to perform any of these procedures, click on **Cancel** to exit the setup program.

**CHANGE CUSTOM INSTALL OPTIONS:** If you want to change the options that you have installed, select the **Change Custom Install Options** radio button (Alt+c) and click on **OK**. You will see the **Custom Install Options** dialog box. For more information on Custom Install options, click on the following:

[Custom Install Options](#)

**RESET DEFAULTS FOR INSTALLED OPTIONS:** If you are receiving unpredictable results running HiJaak Graphics Suite, first try resetting the program defaults. Resetting defaults will reinstall the default settings for the programs you have installed. To reset the defaults, select the **Reset Defaults for Installed Options** radio button and click on **OK** (Alt+r). The defaults for the installed programs will be reset, and then you will see the Configuration Options dialog box. For more information on the options in this dialog box, click on the following:

[Configuration Options](#)

**REINSTALL ALL FILES FOR INSTALLED OPTIONS:** If you reset the defaults and are still having problems, some of the files may be corrupt. Reinstalling the original files might fix the problem. To reinstall the original files for all options that you are running, select the **Reinstall All Files for Installed Options** radio button and click on **OK** (Alt+i). The original files will be reinstalled.

## How to Remove HiJaak Graphics Suite from a Stand Alone Station or Workstation

The following procedure describes how to remove all HiJaak Graphics Suite files from a stand alone station or workstation. For information on removing HiJaak Graphics Suite from a network server, click on the following:

[How to Remove HiJaak Graphics Suite from a Network Server](#)

**Note:** You must have supervisory rights to the INSET directory to perform this procedure.

1. Run Windows as you normally would.
2. Double-click on the **HJSetup icon** located in the HiJaak Graphics Suite program group. You will see the **Setup Options** dialog box.
3. Select the **Change Custom Install Options** radio button (Alt+c) and click on **OK**. You will see the **Setup** dialog box.
4. Click on the **Remove All** button (Alt+r).
5. Click on **OK**. Follow any instructions on your screen to remove all references to HiJaak Graphics Suite from your system.

## How to Remove HiJaak Graphics Suite from a Network Server

The following procedure describes how to remove all HiJaak Graphics Suite files from a network server. For information on removing HiJaak Graphics Suite from a stand alone station or workstation, click on the following:

[How to Remove HiJaak Graphics Suite from a Stand Alone Station or Workstation](#)

1. Run Windows as you normally would.
2. From the Windows Program Manager, pull down the **File** menu and click on **Run** (Alt+f, r). You will see the **Run** dialog box.
3. Type the path to the network version of HiJaak Graphics Suite followed by **HJSETUP /N**. For example, if the network version is on the N: drive, type  
**N:\INSET\HJSETUP /N**  
Click on **OK**. You will see the **Setup Options** dialog box.
4. Select the **Change Custom Install Options** radio button (Alt+c) and click on **OK**. You will see the **Setup** dialog box.
5. Click on the **Remove All** button (Alt+r).
6. Click on **OK**. Follow any instructions on your screen to remove all references to HiJaak Graphics Suite from your system.

## Serial Number

### How to Find This Dialog Box

This is the first dialog box that appears when you run the HiJaak Graphic Suite install.

### Description and Use of This Dialog Box

This dialog box allows you to enter the serial number, your name and company name to personalize your copy of HiJaak Graphics Suite. Note that you will not be allowed to continue the install unless you enter a valid serial number. The serial number appears on a sticker in the inside cover of the *Getting Started with HiJaak Graphics Suite* manual.

### Enter Serial Number as Follows:

1. Click in the **N**ame area and type your name (Alt+n).
2. Click in the **C**ompany Name area and type your company name (Alt+c).
3. Click in the **S**erial Number area and type the serial number found on the inside cover of the *Getting Started with HiJaak Graphics Suite* manual (Alt+s).
4. Click on **OK**.

## Installation Options

### How to Find This Dialog Box

Click on **OK** in the **Serial Number** dialog box, and you will see this dialog box.

### Description and Use of This Dialog Box

This dialog box allows you to select how you want to install HiJaak Graphics Suite: **Full Install**, **Custom Install**, **Run From CD-ROM**. This dialog box also allows you to select the path to any HiJaak Graphics Suite files installed and the path to the Browser Index. For more information in installation options, click on one of the following:

[Full Install](#)

[Custom Install](#)

[Run From CD-ROM](#)

The **Directory Options** area allows you to specify where you want to install HiJaak Graphics Suite.

Click in the **HiJaak Graphics Suite Directory** field and type the path where you want to install HiJaak Graphics Suite (Alt+h). The default is C:\INSET. If you selected **Run from CD-ROM** above, the HiJaak Graphics Suite directory is the same as your CD-ROM directory.

Click in the **Browser Index Directory** field and type the path where you want to install the Browser Index (Alt+b). The Browser Index is a group of files that contain all of the information about files organized with HiJaak Browser. The default is C:\INSET.

### **Custom Install**

Select this option to choose which portions of HiJaak Graphics Suite you want to install. This is useful if you need to save disk space. To select this option, click on **C**ustom (Alt+c). For information on custom install options, click on the following:  
[Custom Install Options](#)



## **Full Install**

Select this option to install all HiJaak Graphics Suite files. To select this option, click on **F**ull Install (Alt+f). If you are installing from CD-ROM to a stand alone station, **Full Install** will not install clip art files. If you want to install clip art files to a stand alone station, use **Custom Install**.

**Run from CD-ROM**

Select this option if you want to run HiJaak Graphics Suite from CD-ROM. This will allow you to save space on your hard drive. To select this option, click on **Run from CD-ROM** (Alt+r). Note that if you select this option, you will only be able to run HiJaak Graphics Suite when the CD-ROM is in the drive.

## Custom Install Options

### How to Find This Dialog Box

In the **HiJaak Graphics Suite Installation Options** dialog box, select **Custom** and click on **OK** and you will see this dialog box.

### Description and Use of This Dialog Box

This dialog box allows you to select which components of HiJaak Graphics Suite to install to your hard drive. If you are installing from CD-ROM to a stand alone station, you may also run certain components directly from the CD-ROM. Running components of the suite from CD-ROM is useful because it requires less hard disk space; however, the programs may run slower than they would from your hard drive. Also, if you run the files from CD-ROM, you must leave the CD-ROM in the drive or the program will not work.

The **Custom Install Options** dialog box tells you how much disk space is required for the options you select. If you need to free disk space to install the selected components, it tells you how much; if you have enough free space, it tells you how much will be available after install. The disk space required to install each option to the INSET directory is given beside the option. The "Total disk space required" value changes as you select options for install to the INSET directory.

### Select Custom Install Options as Follows:

- If you are installing from floppy disks, or if you are installing from CD-ROM to the network server, select the **Install to INSET Directory** check box beside each option you want to install.
- If you are installing from CD-ROM to a stand alone station, you can install options locally or run them from CD-ROM. To install an option locally, select the **Install to INSET Directory** check box beside that option. To run an option from CD-ROM, select the **Run from CD-ROM** check box. If you deselect both check boxes for an option, you will not be able to use that option. Click on **OK**. The installation begins.

Click on the options about which you want more information:

[HiJaak Browser](#)

[HiJaak PRO](#)

[HiJaak TouchUp](#)

[HiJaak Draw](#)

[HiJaak Smuggler](#)

[Clip Art](#)

[Clip Art Index](#)

[Tutorial](#)

[Sample Graphics](#)

[Multimedia Extensions](#)

**Note on Workstation Setup:** If the clip art is in a read-only directory on the network, you will not be able to edit the clip art files from your workstation; however, you can use the Index to open the clip art files. If you run the clip art Index from the network, you can open the files but you cannot edit the Index. If the system administrator makes any changes to the network clip art or Index, they are reflected on your workstation. If you copy the clip art Index to your private INSET directory, you can open the clip art files and edit the Index. If the system administrator makes any changes to the network clip art or Index, they are not reflected in your Index. To add these changes to your Index, you have to merge the Indexes. For more information on merging Indexes, click on the following:

[How to Merge Two Indexes](#)

**HiJaak Browser:**

Select this option to install HiJaak Browser, the Graphics Suite's desktop.  
Note that if you choose to install this component to your hard drive,  
HiJaak PRO and HiJaak Smuggler will be installed there as well.

**HiJaak PRO:**

Select this option to install HiJaak PRO, a graphics conversion and screen capture utility. Note that if you choose to install this component to your hard drive, HiJaak Browser and HiJaak Smuggler will be installed there as well.

If you select **HiJaak PRO** and click on **OK**, you will see the **DOS Screen Capture Fonts** dialog box. For more information about this dialog box, click on the following:

[DOS Screen Capture Fonts](#)

**HiJaak Paint:**

Select this option to install HiJaak Paint, a raster image editor.

**HiJaak Draw:**

Select this option to install HiJaak Draw, a vector image editor.

**HiJaak Smuggler:**

Select this option to install HiJaak Smuggler, a graphics import utility.  
Note that if you choose to install this component to your hard drive,  
HiJaak PRO and HiJaak Browser will be installed there as well.



**Clip Art:**

Select this option to install about 100 clip art images from floppies or 3000 from CD-ROM. Installing all clip art files from CD-ROM to your hard drive requires at least 26 mb of free disk space.

**Clip Art Index:**

Select this option to install a Browser Index for HiJaak clip art files. The benefit to installing this Index is that it includes thumbnails and keywords for all the clip art that comes with HiJaak Graphics Suite. If you don't install this Index locally or run it from CD-ROM, and you want a clip art Index, you will have to update the clip art files using HiJaak Browser. Note, however, that if you use HiJaak Browser to update, the keywords will not be added to the clip art.

If you install the tutorial locally and leave the clip art Index on the CD-ROM, the tutorial Index will open by default when you run HiJaak Browser. If you want to, you can open the clip art Index. For information on opening an Index, click on the following:  
[How to Open an Index](#)

## How to Open an Index

**Note:** You can only perform this procedure after HiJaak Graphics Suite is installed.

**Note:** Only one Index can be open at a time. When you open a particular Index, no other user on the network can access it until you close it.

1. From HiJaak Browser, pull down the **I**ndex menu and select **O**pen Index (Alt+i, o). You will see the **O**pen Index dialog box.
2. Pull down the **D**rives drop-down list and click on the drive that contains the Index file you want to open (Alt+v, arrow, Enter).
3. In the **D**irectories list box, double-click on the subdirectory where the Index file is located (Alt+d, arrow, Enter). Note that you must have read rights to this directory.
4. In the **F**ile **N**ame area, type the name of the Index file you want to open (Alt+n).
5. Click on **O**K. The Index that was open closes, and the Index you just selected opens in the HiJaak Browser Main window.

**Tutorial:**

Select this option to install all files needed to complete the tutorial. The tutorial files must be installed locally. If you choose not to install the tutorial files when you run the installation program, you will not be able to add them later; therefore, if you want to do the tutorial, make sure the **Copy to INSET Directory** check box is selected.

## You have not selected the Tutorial option.

You will see this dialog box if you deselect the **Copy to INSET Directory** check box for the Tutorial option in the **Custom Install Options** dialog box and click on **OK**. This dialog box gives you the opportunity to return to the **Custom Install Options** dialog box and select the tutorial option. If you do not copy the tutorial files locally when you install HiJaak Graphics Suite, you will not be able to run the tutorial. Because the Tutorial Index is built in HiJaak Browser on the initial install, you cannot add the tutorial files by running the HJSETUP program.

- If you want to add the tutorial files, click on **Yes** to return to the **Custom Install Options** dialog box, and select the **Copy to INSET Directory** check box for the tutorial option.
- If you want to continue the install without adding the tutorial files, click on **No**. If you do not install the tutorial files, you will not be able to run the tutorial.

**Sample Graphics:**

Select this option to install all sample graphics files.

**Multimedia Extension:**

Select this option to install drivers necessary to play QuickTime Animation (\*.MOV), Autodesk Animation (\*.FLI, \*.FLC) and Video for Windows (\*.AVI) files. The drivers will be installed in your WINDOWS\SYSTEM directory. This option must be installed locally; it cannot be run from CD-ROM.

If you select this option and different versions of the files installed by HiJaak Graphics Suite already exist on your system, you will see a dialog box asking if you want to overwrite the existing files. Click on the **Yes** button to overwrite all multimedia files; click on the **No** button to cancel the installation of the multimedia files.

**Note:** The QuickTime Animation drivers are only available with the CD-ROM install. If you are installing from floppy disks, you will not be able to play \*.MOV files.

## **Multimedia Files Exist**

You will see this dialog box if you selected **Multimedia Extensions** in the **Custom Install Options** dialog box and some of the files already exist on your system. This dialog box allows you to overwrite the multimedia files on your system with the HiJaak Graphics Suite multimedia files; it also allows you to cancel the installation of the HiJaak Graphics Suite multimedia files.

To overwrite all of the multimedia files that HIJaak Graphics Suite installs, click on **Yes**. Note that if the files on your system are newer than the ones installed by HiJaak Graphics Suite, the newer files will still be overwritten. If you choose to install the files, and then have problems with another multimedia application, reinstall the drivers that shipped with that application.

To cancel the installation of the HiJaak Graphics Suite multimedia files, click on **No**.



## DOS Screen Capture Fonts

### How to Find This Dialog Box

Select **Full Install** in the **Install Options** dialog box or select **HiJaak PRO** and click on **OK** in the **Custom** dialog box, and you will see this dialog box.

### Description and Use of This Dialog Box

This dialog box allows you to select which font set HiJaak PRO will use when capturing DOS screens. You have the choice of **Code Page 850 (European)** and **U.S.**

If you plan to capture text mode screens with text in European languages, select **Code Page 850 (European)** (Alt+e). Otherwise, select **U.S. Fonts** (Alt+u). Click on **OK**.

## Setup

### How to Find This Dialog Box

Click on **OK** in the **Setup Options** dialog box and you will see this dialog box.

### Description and Use of This Dialog Box

This dialog box allows you to install HiJaak Graphics Suite on a network workstation or to change the setup once the product has been installed. For information on installing to a workstation, click on the following:

[How to Install on a Workstation](#)

For information on changing the setup once HiJaak Graphics Suite has been installed, click on the following:

[How to Configure HiJaak Graphics Suite](#)

## Configuration Options

### How to Find This Dialog Box

This dialog box appears after the install has finished copying all HiJaak Graphics Suite files to your computer.

### Description and Use of This Dialog Box

This dialog box allows you to configure HiJaak Graphics Suite for your computer. Select options and click on **OK**.

You have the choice of the following options. Click on the option about which you want more information:

[Select Display Type](#)

[Calibrate Monitor Colors](#)

[Read Release Notes](#)

[Add Smuggler Icon to Startup Group](#)

[Add to Microsoft Office Manager](#)

### **Calibrate Monitor Colors**

This option brings up a dialog box that allows you to adjust the display of colors on your monitor. Depending upon such factors as your perception of color and the surrounding light, you may need to calibrate the colors so that you will perceive them as they are meant to be viewed. If you want to calibrate monitor colors, click on the **Calibrate Monitor Colors** check box (Alt+c).

### **Select Display Type**

This option brings up a dialog box that allows you to select the display type for your video card. If you want to select the proper display for your video card, click on the **Select Display Type** check box (Alt+s).

### **Add Smuggler Icon to Startup Group**

This option adds Smuggler to your Windows Startup group. This is useful if you import images into your applications often. If Smuggler is in the Startup group, then Windows will run the program every time it starts. If you want to add Smuggler to the Startup group, select the **Add Smuggler Icon to Startup Group** check box (Alt+a).

**Read Release Notes**

This option starts up Windows Write displaying the HiJaak Graphics Suite Release Notes immediately after installation. Reading the Release Notes is useful to learn about the changes that have been made to HiJaak since the last release of the product. The Release Notes are in Windows Write format. If you select this option, the install will start up Windows Write and display this file for reading or printing. If you do not want to read the Release Notes right away, click on the **Read Release Notes** check box to deselect it (Alt+r).

### **Add to Microsoft Office Manager**

If you have Microsoft Office, this option becomes available. This option adds HiJaak Graphics Suite icons to the Microsoft Office Manager. If you want to do this, make sure the **Add to Microsoft Office Manager** check box is selected (Alt+m).



## Color Calibration

### How to Find This dialog box

Click on **OK** in the **Display Type** dialog box, and you will see this dialog box.

### Description and Use of This dialog box

This dialog box allows you to adjust how colors will display on your monitor. Depending upon such factors as your perception of color and the surrounding light, you may need to calibrate the colors so that you will perceive them as they are meant to be viewed.

### Calibrate Colors as follows:

1. The **Color Calibration** dialog box contains four color bars: red, green, blue and gray. Click on the slider under the red color bar and move it until the color bar appears to be solid red. Repeat this procedure for the green and blue color bars.
2. Check the gray color bar to make sure that there is no red, green or blue in it. If there is, adjust the slider under the color that you perceive in the gray color bar.
3. Click on **OK** to calibrate the colors.

## Display Type

### How to Find This Dialog Box

Click on **OK** in the **Configuration Options** dialog box, and you will see this dialog box.

### Description and Use of This Dialog Box

This dialog box allows you to select the correct display mode for your video card. HiJaak usually detects this information automatically and picks the best one for you. However, if none of the raster images you open display correctly, you need to use this command to manually change the display type HiJaak is using. Changing the display type will only affect the display of the image, not the actual file.

### Setup Display Type as Follows:

This dialog box contains a series of sample images. These samples show how an image will appear using different display types. Click on the sample image that looks the best to you. Click on **OK** (Tab, Enter). HiJaak uses the display type associated with the sample image you selected.

**Note:** If two or more of the sample images look good, it is recommended that you select the second sample.

## Path

### How to Find This Dialog Box

You will see this dialog box when installing HiJaak Graphics Suite on a network workstation. This dialog only appears the first time you run the HiJaak Graphics Suite Setup program from the network server.

### Description and Use of This Dialog Box

This dialog box allows you to specify the path where you want to install HiJaak Graphics Suite files and the path where you want to install the Browser Index Directory.

Click in the **HiJaak Graphics Suite Directory** field, and type the path where you want to install HiJaak Graphics Suite. The default is C:\INSET.

Click in the **Browser Index Directory** field, and type the path where you want to install the Browser Index. The Browser Index is a file that contains all of the information about files organized with HiJaak Browser. The default is C:\INSET.

## Path to HiJaak Graphics Suite Files

### How to Find This Dialog Box

- A. If you are setting up HiJaak Graphics Suite to run on a workstation and want to install components to the INSET directory, you will see this dialog box after you click on **OK** in the **Custom Install Options** dialog box.
- B. If you are changing the configuration and you want to install components that were not previously installed, you will see this dialog box after you click on **OK** in the **Custom Install Options** dialog box.

### Description and Use of This Dialog Box

If you want to install components to your workstation's hard drive, or if you want to install options that were not previously installed, the components have to be copied from the CD-ROM or floppy disks. This dialog prompts you to insert the CD-ROM or a specific install disk and specify the path to the CD-ROM or floppy disk.

Insert the CD-ROM or install disk. Click in the **Path to Floppy or CD-ROM Drive** area and type the path to the drive where the CD-ROM or disk is located (Alt+p). Click on **OK**.

**Index files already exist. Do you want to overwrite them?**

You will see this message if you have installed HiJaak Browser and are reinstalling the program files. If you overwrite the Index files, any Searches, Collections and thumbnails that you have organized in the Index will be lost. Click on **Yes** to overwrite the files. Click on **No** to use the previously installed files.

## Backing Up Browser Index Files

### How to Find this Dialog Box

You will see this dialog box if you are installing HiJaak Graphics Suite and have already installed this version or an earlier version.

### Description and Use of this Dialog Box

If you have installed HiJaak Browser and are reinstalling the program files, this dialog box allows you to copy the default Index files to another directory so the Index will not be lost. The Index is the HiJaak Browser database. When you install HiJaak Browser, a default Index is installed. If you do not make a backup copy of the default Index it is overwritten, and all of the Collections, Searches and thumbnails you created are deleted.

The following options are available in this dialog box. Select an option and, click on **OK**.

- If you have not changed the Index and want to install the default Index, click on the **P**roceed without **B**acking Up radio button (Alt+p).
- If you have made changes to the Index, and want to copy the files to another directory so they will not be overwritten, click on the **M**ake Backup Copy in another Directory radio button (Alt+m). Click in the **B**ackup To Directory: field and type the path where you want to back up the files (Alt+b).

When the install is complete, you may want to merge the new Index and the one that you backed up. Merging allows you to combine all of the Collections, Searches and thumbnails you organized in the old Index and any information that is included in the new Index. For information on merging Indexes in HiJaak Browser, click on the following:

[How to Merge Two Indexes](#)

## How to Merge Two Indexes

### Description and Use of This Procedure

Hijaak Browser allows you to merge an Index into the current Index. When you merge one Index into another, the Index that is being merged does not change. It is as if the information in that Index is being copied rather than moved. If the Indexes have thumbnails, attributes or keywords associated with files common to both, the information with the most recent date is used. If there are user defined Collections, Searches or notes with the same name, a :2 is appended to the name of the Collections, Searches or Notes from the Index that is being merged.

### Merge Two Indexes as Follows:

1. With one of the Indexes that you want to merge open, pull down the **Index** menu and click on **Merge Index** (Alt+i, m). You will see the **Merge Index** dialog box.
2. Pull down the **Drives** drop-down list and click on the drive that contains the Index file you want to merge (Alt+v, arrow).
3. In the **Directories** list box, double-click on the subdirectory where the Index file is located (Alt+d). Note that you must have read rights to this directory.
4. In the **File Name** area, type the name of the Index file you want to merge (Alt+n).
5. Click on **OK**. The contents of the Index that you selected are merged into the current Index.

## Troubleshooting Install

If you are having problems running the install, click on one of the following for more information:

[Error Messages](#)

[Clip Art](#)



## **Error Messages**

File Not Properly Installed

Please free up XX.XX mb on C:\.

VSHARE is not running on your system.

VSHARE is not configured for your system.

VSHARE could not be installed or configured to run on your system.

## Please free up XX.XX mb on C:\.

### Explanation

You will receive this message if there is not enough free disk space to complete the install. The install calculates the amount of disk space needed to install all options you select and should inform you that you need to free disk space before it begins copying files to your system. However, if any of the following conditions exist, you may receive this message during the install:

- During the install, you have started a program and it is using some of the disk space that the install calculated as free.
- You are installing HiJaak Graphics Suite to a hard drive that has been compressed using a program such as Stacker, DoubleSpace or SuperStor. The compression program reports the amount of disk space it expects to provide. Since some HiJaak Graphics Suite files are already compressed, they cannot be compressed any further so there may not be enough space on the drive. For more information, see the documentation that came with your compression software.
- The install has miscalculated the amount of disk space available.

### Free Disk Space as Follows:

1. Use the **Alt+Tab** keys to switch Program Manager.
2. Double-click on the File Manager icon. This icon is usually located in the Main program group.
3. Use File Manager to determine what files can be deleted off your drive, and delete the files. For information on deleting files using File Manager, see File Manager's documentation.
4. Once you have freed the amount of disk space specified by the install, switch back to the Install program. In the message box, click on **OK**. If you click on **Cancel**, the install will continue but some of the files will not be installed; therefore, some of the features in HiJaak Graphics may not work.

## **File Not Properly Installed**

### **Explanation**

If you receive this message, the install could not write the file being copied to the directory where you are installing HiJaak Graphics Suite. This causes the install to fail. The file may not have been installed for various reasons. For more information, click on one of the following:

[One of the programs you were running was using the file](#)

[There is not enough disk space](#)

[There is a bad sector on the destination drive](#)

[The CD-ROM is corrupt](#)

[The floppy disk is corrupt](#)

**The CD-ROM is corrupt**

If you are installing from CD-ROM and the CD-ROM is corrupt, the install will fail. To check the CD-ROM, exit Windows and make sure the HiJaak Graphics Suite CD-ROM is in the drive. At the DOS prompt, type D:\CHECK\_CD D:, where D is replaced with the letter assigned to your CD-ROM drive. Press Enter. You will receive a message that you must exit Windows. Press Enter to close this message and begin checking the CD-ROM. The CHECK\_CD program will check all of the files on the CD-ROM. If any errors are reported, the CD-ROM is corrupt. To receive a new CD-ROM, contact the Customer Service department at 203-740-2400.

**The floppy disk is corrupt**

If the floppy disk is corrupt, the install will fail. To check a disk, exit Windows. Put the disk labeled Disk 1 in the A: or the B: drive. This disk contains a disk checking program named DISKCHK.EXE. To use this program to check disks, you must copy it locally. To copy this program locally, type `COPY DISKCHK.EXE C:\TEMP`, where C:\TEMP is replaced with the path to your temp directory. If you do not have a temp directory, you can copy the file to the root of your C: drive. Switch to the drive and directory where you copied the DISKCHK.EXE file.

Put the disk you want to check into the A: or the B: drive. If you put the disk into the A: drive, type `DISKCHK.EXE A:` and press Enter. If you put the disk into the B: drive, type `DISKCHK.EXE B:` and press Enter. If any errors are reported, the disk is corrupt. To receive a new disk, contact the Customer Service department at 203-740-2400.

**There is not enough disk space**

If there is no more space available on the drive where you are installing HiJaak Graphics Suite, the install will fail. Use File Manager or DOS to check the amount of free disk space on the drive. If you have less than 2 megabytes of free disk space, there is not space for the install to complete. Use File Manager or DOS to free space. For more information, see the File Manager or DOS documentation.

**One of the programs you were running was using the file**

If you are running an application that uses the file being copied, the install will fail. For example, if you are running one of the programs in the suite or a multimedia application, one of the files copied during the install might be in use. Before beginning the install again, close all applications and exit Windows.

**There is a bad sector on the destination drive**

If there is a bad sector on the drive where you are installing HiJaak Graphics Suite, the install may fail. To check the drive, exit Windows, and run the check disk program by typing CHKDSK at the DOS prompt. For more information, refer to your DOS manual.



**System Configuration**

If the file is incompatible with the configuration of your system, the install will fail. If you noted the name of the file that failed, you can search for this file in the text file FILELIST.WRI located in the INSET directory or on the first install disk. This will tell you which option the file is associated with. When you run the install again, do not install the option with which the file is associated.

## Clip Art

**Q. I did a Full Install from CD-ROM, but I can't find my HiJaak Graphics Suite clip art files. Where are they?**

**A.** When you do a Full Install from CD-ROM, a Browser Index which references the clip art files is installed, but the 3000 clip art files remain on the CD-ROM.

This Index contains thumbnails of all 3000 clip art images. You can browse through these thumbnails using the In Index section of the Index Tree. When you are ready to use one of the files, insert the HiJaak Graphics Suite CD-ROM, and double-click on the thumbnail representing the clip art file you want to use.

If you want, you can copy all of the clip art to your INSET directory, or a portion of the clip art to any available drive.

You can copy all of the clip art files using HJSetup. You need at least 26 megabytes of free disk space to copy all 3000. For more information on copying all the clip art to the INSET directory, click on the following:

[How to Configure HiJaak Graphics Suite](#)

You can copy clip art files from the CD-ROM to an available drive using HiJaak Browser. For more information, click on the following:

[Copy](#)

## Copy

### How to Find This Dialog Box

Pull down the Hijaak Browser **File** menu and click on **Copy**, and you will see this dialog box.

### Description and Use of This Dialog Box

This dialog box allows you to copy thumbnails and files from one window to another. Note that you cannot copy thumbnails into a Search window. Searches contain search rules, and any move into a Search window would conflict with these rules.

### Copy a Directory, Collection, Search or File as Follows:

1. Click on the thumbnail that you want to copy. To select a range of thumbnails, hold down the Shift key as you click on the first and last thumbnail you want to copy. To select multiple, discontinuous thumbnails, hold down the CTRL key as you click on the thumbnails you want to copy.
2. Pull down the **File** menu and click on **Copy** (Alt+f, c). You will see the **Copy** dialog box.
3. In the **From** area, you will see the path of the thumbnail you selected.
4. Click in the **To** area (Alt+t). Type the full path to where you want to copy the thumbnail. You can also use the **Tree** to build a path by clicking on the Directory, Collection or Search and its sub-windows in the path.
5. Click on **OK**.

**Shortcut:** Make sure the thumbnail window you are copying the thumbnail from and the window you are copying it to are open. (To open two window, pull down the **Window** menu and select **New Window** (Alt+w, n). Click on the thumbnail you want to move and hold the mouse button down. Press the CTRL key. Drag the thumbnail to the thumbnail window into which you want to place a copy of the thumbnail and release the mouse button.

## **VSHARE is not running on your system.**

You will see this message if VSHARE, a program needed to install and run Hijaak Graphics Suite, is not running on your system. The installation program was able to locate VSHARE and configure your system to run it the next time you run Windows. Restart Windows and run the Hijaak Graphics Suite install again.

To cancel the install, click on **OK** in this message box. Then exit Windows and begin the install again.

## **VSHARE is not configured for your system.**

You will see this message if VSHARE, a program needed to install and run Hijaak Graphics Suite, could not be configured to run on your system. Although VSHARE has been installed, a modification must be made to your SYSTEM.INI file for it to run properly. The install was not able to make this modification. The most common reason for this is that the SYSTEM.INI file is read only. To remedy this problem, use the following procedure to make your SYSTEM.INI file read/write and add the appropriate lines.

### **Cancel the Install and Edit the SYSTEM.INI File as Follows:**

1. To exit the install program, click on **OK** in the message box.
2. Exit Windows.
3. At the DOS prompt, switch to your WINDOWS directory.
4. To make the SYSTEM.INI file a writeable file, type the following: ATTRIB -R SYSTEM.INI.
5. Edit the SYSTEM.INI file and add the following line to the [386Enh] section of the file:  
DEVICE=VSHARE386.
6. Save the change the SYSTEM.INI file.
7. Run Windows and start the Hijaak Graphics Suite installation.

## **VSHARE couldn't be installed or configured to run on your system.**

You will see this message if VSHARE is not running on your system and the installation program could not install or configure it to run properly. VSHARE is a program needed to install and run Hijaak Graphics Suite. If VSHARE is not already installed on your system, the Hijaak Graphics Suite installation program installs it and modifies your SYSTEM.INI file.

There are several reasons why the install could not add VSHARE. Click on one of the following for suggestions on how to fix the problem. Once you have made the necessary changes, restart Windows and run the installation program. If you are still having problems, contact INSET Technical Support.

Note that before trying any of these solutions, you must click on **OK** in the message box to cancel the install and then you must exit Windows.

[Install couldn't find VSHARE.3.xx](#)

[Install couldn't locate your WINDOWS\SYSTEM directory](#)

[Install couldn't modify your SYSTEM.INI file](#)

## **Install couldn't find VSHARE.3.xx**

The install looks for a file called VSHARE.3xx on the Hijaak Graphics Suite CD-ROM, installation disk one, or network server and copies this file to your WINDOWS\SYSTEM directory as VSHARE.386. It is possible that the install could not find VSHARE.3xx. Make sure VSHARE.3xx exists in the location from which you are installing Hijaak Graphics Suite.

- **CD-ROM Install:** Make sure VSHARE.3xx is in the INSTALL\DISK1 subdirectory. If it is not, the CD-ROM is corrupt. To receive a new CD-ROM contact the Customer Service department at 203-740-2400.
- **Floppy Install:** Make sure VSHARE.3xx is on Hijaak Graphics Suite Disk 1. If it is not, the disk is corrupt. To receive a new disk, contact Customer Service at 203-740-2400.
- **Workstation Install:** Make sure VSHARE.3xx is in the network's INSET directory. If it is not, contact your network administrator for help.

## **Install couldn't locate your WINDOWS\SYSTEM directory**

The install copies VSHARE.386 to your WINDOWS\SYSTEM directory. If it can't find this subdirectory, the install can't copy the file. This problem may occur for one of the following reasons. Once you have made the necessary changes, restart Windows and run the installation program.

- If you have a non-standard Windows installation, you may not have a SYSTEM subdirectory. If you do not have a SYSTEM subdirectory, create one beneath your WINDOWS directory and run the install again.
- If you are running Windows from the network, the SYSTEM subdirectory on the network might be read-only. For more information, see your network administrator.



## **Install couldn't modify your SYSTEM.INI file**

To run VSHARE.386, the install modifies your SYSTEM.INI file. If the SYSTEM.INI file is a read-only file, the install can't make the necessary changes. The most common reason for this is that the SYSTEM.INI file is read only. To remedy this problem, use the following procedure to make your SYSTEM.INI file read/write and add the appropriate lines. Once you have made the necessary changes, restart Windows and run the installation program.

**Note:** If you are installing from a network server, see your network administrator for help.

1. To exit the install program, click on **OK** in the message box.
2. Exit Windows.
3. At the DOS prompt, switch to your WINDOWS directory.
4. To make the SYSTEM.INI file a writeable file, type the following: ATTRIB -R SYSTEM.INI.
5. Edit the SYSTEM.INI file and add the following line to the [386Enh] section of the file:  
DEVICE=VSHARE386.
6. Save the SYSTEM.INI file.
7. Run Windows and start the Hijaak Graphics Suite installation.

